



*ITT Aerospace Controls*

28150 Industry Dr.  
Valencia, CA 91355  
Tel: (661) 295-4088  
Fax: (661) 295-4109  
AOG (866) ITT-4AOG

*AS 9100 Certified*

## **ITT Industries, Aerospace Controls Announces New Aftermarket Services Center located in Valencia, CA.**

Date: August 2, 2004

Valencia, California - ITT Industries Aerospace Controls (ITT/AC), a leading manufacturer in designing, developing, and manufacturing fluid control devices, and linear and rotary actuators for the Aerospace Industry, has broadened their products and services to the Aerospace community with the launching of their Aftermarket Services Customer Support (ASCS) organization.

ITT/AC isn't a newcomer to the repair and overhaul business industry. ITT/AC has been providing repair and overhaul services for ITT/AC components for over 40 years. They are a company with a 200,000 sq. ft. manufacturing facility, staffed with over 370 employees including an engineering team composed of over 30 engineers with multiple disciplines addressing the design, development, manufacturing and repair/overhaul needs of the aerospace industry.

The distribution of their products was accomplished through the services of AVIALL, Inc. and McKechnie Aerospace Aftermarket group, formally known as ARGER Enterprises, Inc. With the launching of their Aftermarket Services Customer Support organization the distribution of products will come directly from their plant located in Valencia, CA.

ITT/AC products are qualified worldwide on virtually all commercial, regional, business & general aviation aircraft and helicopters, as well as military and industrial applications. ITT Aerospace Controls is also known to the industry as a major supplier on domestic and foreign military programs for fixed wing, rotary aircraft and land-based equipment.

In today's competitive and changing aviation market, airlines and owner operators are demanding the most for their aircraft in terms of maintenance and service. Customers can expect ITT/AC ASCS to continue to provide World Class repair and overhaul services as well as World-Class delivery to meet or exceed our customer requirements for all ITT/AC components. Alliances providing a "Value Proposition" inclusive of maintenance, training, field support, repair development, new and restored parts supply and cost controlled service agreements for all aspects of ITT component utilization is paramount.

Founded in 1936, ITT/AC has since become a leader in the design, development and manufacturer of fuel and hydraulic control components. ITT/AC has earned this reputation, not by following the lead of others, but by being innovative. By combining knowledgeable engineering with the latest manufacturing technologies. By making products which not only meet our customer's technical requirements, but also their cost and schedule demands. By providing a repair and overhaul service when necessary that has met or exceeded the customers expectations. This is how ITT/AC has earned their reputation, and the respect of world aviation.

That is why every aircraft flying has one of their products on board.

ITT Aerospace Controls Aftermarket Services believe that Value is a function of Quality, Speed and Price.  $V \approx f(Q,S,P)$ .

"We start with a priority on the customer, an emphasis on Value and a commitment to Quality. Supporting this is a management system designed to assure the creation of value for all of our stakeholders."

Please feel free to contact ITT/AC ASCS for all of your customer service needs at:  
28150 Industry Drive, Valencia, CA., USA. Ph: 661-295-4688, Fx: 661-295-4109,  
AOG: 866-ITT-4AOG. [www.ittaerospace.com](http://www.ittaerospace.com)